

WESTERN TENNESSEE A&M

TECHNOLOGY APPRENTICESHIP PROGRAM



THIS IS A 12 WEEK TRAINING PROGRAM

TECHNOLOGY APPRENTICESHIP

As technology becomes vital tools in businesses and homes, so does the number of technicians needing repair/service. Technology Technicians run diagnostic programs and use special testing equipment to find out why a computer is not working. But perhaps even more importantly, they listen closely to how customers describe problems with their computers and related equipment. And they help customers learn how to use their machines properly.

How it Works

- Hybrid Classes are both In-Classroom and Online
- Class last for 3 Months plus 1 Month Internship
- Training prepares each student for I.T. Support, I.T. Security, Advance Manufacturing Technician
- Each student receives his or her own computer upon completing class
- Career placement included in tuition, in addition, some may work while training.

The Apprenticeship **Core Skills Training Program** provides new apprentices with 90 hours of each Phase of formal training, including:

- _ 60 hours of Online & Classroom, On the Job Learning/Training
- _ 30 hours of Hands on Training

Program provides generic skills training involves online classroom lecture and discussion as well as hands-on application of procedures introduced in designated lab areas. Topics covered during the session include, but are not limited to:

- _ PC assembly and installation
- _ Tier I
- _ Tier II
- _ Network installation and maintenance
- _ Introduction to Operating Systems
- _ Programming and Problem Solving
- _ Hardware and software troubleshooting and repair
- _ Input / Output Devices
- _ Hands-On Projects

